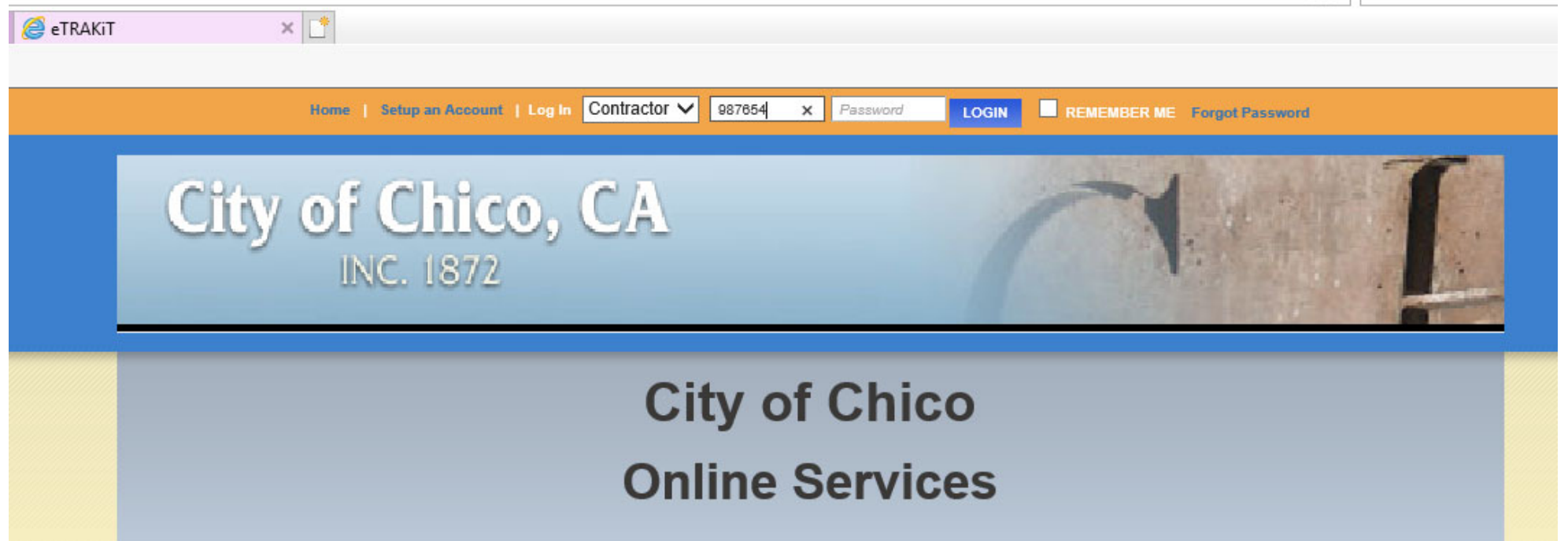


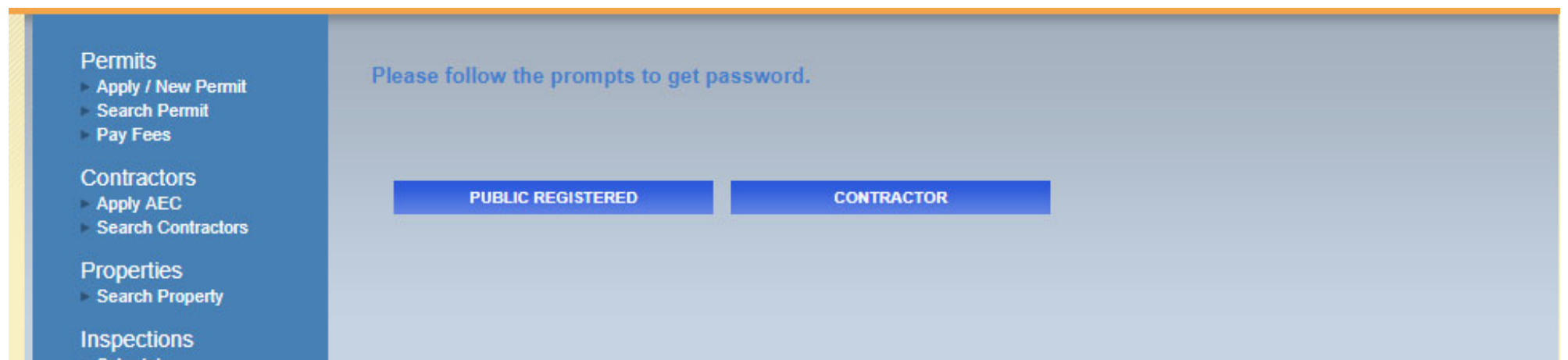
How to retrieve your online password for Contractors:

Step 1:

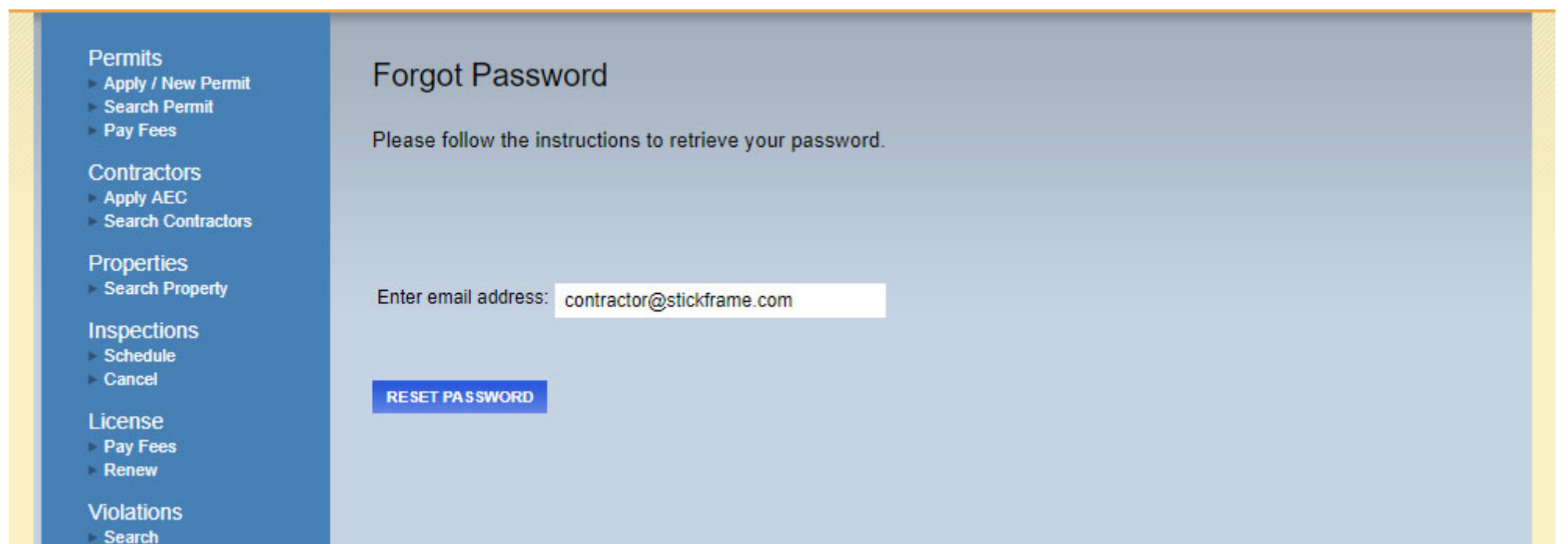
Go to City of Chico's Online Permitting site and at the top of the page change Log In type to contractor and enter your user name as your Contractors License Number then click "forgot password".



Step 2: Click Contractor



Step 3: Enter your email address you had associated with your Contractors License in our previous software. Click reset password. An email will be sent to the address entered in your email with additional information. (If your email entered doesn't work see below for additional information.)



*If the email that you entered does not work please call (530) 879-6700 and we will assist you in getting the correct email information into the Online Permitting Service.