

We appreciate your dedication to helping create a **safe, fun** environment for the **Chico** community!



Due to the large success of this training and great feedback from attendees, register **ASAP** to secure your spots - This training will fill up fast!

PLACE
STAMP
HERE

BCDBH – Prevention Unity
560 Cohasset Suite 185
Chico, CA 95926

Recipient Name
Street Address
City, ST ZIP Code

GOOD ALCOHOL PRACTICES 2019

A TRAINING FOR OWNERS,
MANAGERS, BARTENDERS,
SERVERS & SECURITY



ABC LEVEL 2 & 3 TRAININGS

Good for Chico,
Good for your Business!

Hosted by:
**Chico Police Department,
Butte Youth Now Coalition
& Butte County
Behavioral Health**

Owners & Managers

This is designed to train decision makers - attendees are exposed to information on practices that help protect their operating licenses, make their business more profitable, provide superior customer care, and increase public safety. After the workshop, each business attending will receive a Management Alcohol Plan, as well all the necessary documents for bar procedures and logs - customized to their business profile.

- **Date:** July 31 (Wednesday), 2019
- **Time:** 9:00 am to 12:00 pm
- **Attendees: Owners, managers, leads**
- **Where:** Chico Council Chambers, 421 Main St

Security Staff

Security staff play a critical role in any bar, club or restaurant. Motivated and knowledgeable security staff can compensate for the mistakes of others by adding another layer of safety - reducing intoxication levels, stopping trouble from entering your establishment and intoxicated patrons from exiting then driving.

- **Date:** July 31 (Wednesday), 2019
- **Time:** 1:00pm to 3:00 pm
- **Attendees: Security staff**
- **Where:** Chico Council Chambers, 421 Main St

Bartenders & Servers

Too often, bartenders are not on the same page with management. **Over-poured drinks, free drinks, and using different recipes for the same drink** can make a bar unprofitable.

This training provides bartenders, servers, line staff and supervisors in practices to empower them with the **knowledge and tools to responsibly serve alcohol** and handle those inebriated – while still **increasing drink sales and increasing tips.**

- **Date:** August 1st (Thursday), 2019
- **Time:** 9:00 am to 12:00 pm
- **Attendees: Servers, bartenders, staff**
- **Where:** Chico Council Chambers, 421 Main St

Off Sale

This is designed to train cashiers, clerks, managers, and supervisors working in ABC licensed off sale businesses, such as liquor stores, convenience stores, grocery stores, etc.

- **Date:** August 1st (Thursday), 2019
- **Time:** 2:00 pm to 4:00 pm
- **Attendees: Cashiers, clerks, managers, supervisors**
- **Where:** Chico Council Chambers, 421 Main St

Want a chance for a one-on-one meeting session for an individualized consultation? Sign up through the Registration link!

About the Trainer

Gregg Hanour is the Co-Founder & Partner for Alcohol Policy Advisors, a consulting firm that helps cities develop an integrated approach to reduce alcohol-related problems at licensed on sale alcohol businesses. For over 20 years, he owned and managed iconic nightspots in Orange County. He is author of the book, A Business Approach to Reducing Drunk Driving, and is a member of the Orange County and statewide DUI task forces. Gregg is driven to help others, and his drive has helped him succeed in business and in fishing for his dream fish in the High Sierras.

Contact us



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All training opportunities are FREE and available on a FIRST COME, FIRST SERVE basis.

Register through this link:

<https://www.surveymonkey.com/r/2019RBSTrainingRegistration>